

Stations with step free access

A guide to access to our stations

For further information about the level of access and station facilities, please call our Assisted Travel team.



- Step free access to all platforms. Step free interchange is usually via lifts. Staff help is available.
Lift updates: We keep information about the current status of our lifts at stations. This information is available at nationalrail.co.uk or from our Assisted Travel team.
- We are upgrading these stations by providing step free access to all platforms by summer 2009. During these works access may be limited. Please contact our Assisted Travel team for details.
- Step free access to all platforms. Step free interchange access between platforms **may not** be possible. Staff **may not** be available to help. Passengers are advised to contact our Assisted Travel team to ensure staff are available to help.
- Stations with steps to some or all platforms. Staff **may not** be available to help. Passengers are strongly advised to contact our Assisted Travel team to ensure staff are available to help or alternative arrangements are provided.

- ♿ Station with accessible toilet.
- Ferry services to Island Line Trains.
- 🚊 Station with step free access to trams.
- 🚇 Station with step free access from our services to London Underground. Please note, at London Waterloo there is step free access to Jubilee line services only.